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Service Matters - Lessons from a Tire Store

<http://pastordorrell.com/?p=522>

An unavoidable nail in the road, and a subsequent flat tire, forced me into an unplanned trip to the tire store.Ã,Ã With the flat tire in the trunk and the spare tire providing as temporary replacement, Teri and I headed to the newly opened Hibdon Tire Store in my hometown, Owasso.Ã,Ã When I pulled into [...]

Date created: 2009/03/14